

## Swiss-Belhotel Executive Card Terms and Conditions

As of MAY 2019

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### PROGRAM SERVICES, MEMBERSHIP CARD AND IDENTIFICATION:

Swiss-Belhotel Executive Card (SBEC) membership programme operates in accordance with these terms and conditions (“Terms”). The SBEC membership card (“Card”) is the property of Swiss-Belhotel International (“SBI”). The Card must be signed by the you. The privileges on SBEC membership will only be granted on presentation of a valid Card signed by you. When making a reservation, you must identify yourself as a SBEC member.

*Swiss-Belhotel Executive Card (SBEC) berlaku dengan syarat dan ketentuan. Kartu keanggotaan SBEC adalah bagian properti Swiss-Belhotel International (“SBI”). Kartu harus ditandatangani oleh anggota. Keuntungan anggota berlaku dengan menunjukkan kartu berlaku yang telah ditandatangani oleh anggota. Saat reservasi, anggota wajib menyatakan diri sebagai anggota SBEC.*

### DINING:

- Dining privileges for SBEC members are available for breakfast, lunch and dinner in all Swiss-Belhotel International Hotels and Resorts upon the presentation of the Card
- When a member dines alone the member will receive a 25% discount on food, when a member and one person there will be a 50% discount, when a member and two other persons dine a 40% discount on food applies, when four or more people dine the discount will be 35%.
- A maximum of one membership card may be used per table for dining. The Card is valid for room service, beverages, mini-bar, takeaway or pool bar. Members also receive a 15% discount on beverages upon presenting the Card.
- Dining privileges may vary at selected restaurants from time to time as determined by the hotel. For a la Carte menus, members and their diners have to order one dish per person in order to enjoy the varying discounts.
- Changes and/or additional benefits and restaurant promotions are communicated to members via a monthly E- newsletter. Please ensure that your email address is given to us upon registration or receipt of your package.
- Dining, Banquets and other discounts and privileges are not applicable to Zest Hotel and Swiss-Belexpress brand.

- *Penawaran spesial untuk bersantap bagi anggota SBEC berlaku untuk sarapan, makan siang, dan makan malam di seluruh hotel dan resort Swiss-Belhotel International setelah menunjukkan kartu anggota.*
- *Diskon 25% untuk anggota yang bersantap sendiri. Diskon 50% untuk bersantap berdua (anggota dan orang lainnya). Diskon 40% untuk bersantap bertiga (anggota dan dua orang lainnya). Diskon 35% untuk empat orang atau lebih.*
- *Hanya satu kartu anggota yang dapat digunakan per meja. Kartu berlaku untuk room service, minuman, mini-bar, pesan untuk dibawa pulang atau pool bar. Diskon 15% untuk minuman setelah menunjukkan kartu anggota.*
- *Penawaran spesial untuk bersantap dapat berbeda di setiap restoran sesuai kebijakan hotel. Untuk menu a la carte, setiap pengunjung harus memesan minimal satu makanan per orang untuk memperoleh diskon yang berlaku.*
- *Perubahan dan/atau keuntungan tambahan dan promo restoran diinformasikan kepada anggota melalui buletin elektronik bulanan. Pastikan alamat email Anda tertera benar dan jelas saat registrasi dan pada bukti pendaftaran dan pengiriman.*
- *Diskon dan penawaran spesial banquet dan bersantap tidak berlaku di Zest Hotel dan properti Swiss-Belexpress.*

#### ACCOMMODATION:

- SBEC members will receive the members' rate, being a minimum 15% discount from the "Flexi-Rate" available at the time of reservation at Swiss-Belhotel International Hotels and Resorts in China, Philippines, Vietnam, Middle East, Australia, New Zealand and Switzerland and 30% in Indonesia. A 20% discount from "Flexi-Rate" applies to Swiss-Belexpress and Zest Hotel. Members' Rate is available on any room type and is offered on a last room availability basis (that is, if the hotel has a room available you are guaranteed a room at the Members' Rate for that day). Excludes Black-out days.
- Swiss-Belhotel International Hotels and Resorts offer SBI members a discount but may not be applied to any offers made via third parties (such as travel agents and other online travel websites) and not including value-add components from third parties.
- Restrictions and limitations apply and these maybe subject to an allocation of rooms on a particular night, so reservations are essential. Members can book any number

of rooms on their Members' Rate providing the member is staying in one of the rooms and the dates of stay for the other room are the same as the dates of stay for the 1st room. The Member's valid Card must be presented at the time of check-in for all stays. Minimum length of stay may apply at some participating hotels.

- *Anggota SBEC akan memperoleh harga spesial anggota, minimal diskon 15% dari Harga Terbaik yang berlaku saat reservasi di hotel dan resort Swiss-Belhotel International di China, Vietnam, Timur Tengah, Turki, Bulgaria, Australia, dan New Zealand, dan diskon 30% untuk hotel di Indonesia. Diskon 20% dari Harga Terbaik di Zest Hotel. Diskon anggota berlaku untuk semua tipe kamar, termasuk kamar terakhir yang tersedia (apabila hotel hanya memiliki sisa satu kamar terakhir, harga spesial anggota akan tetap berlaku untuk kamar tersebut). Harga tidak berlaku saat hari black-out.*
- *Swiss-Belhotel International Hotels and Resorts menawarkan anggota SBI diskon namun tidak berlaku melalui pemesanan melalui pihak ketiga (seperti agen travel dan website travel online lainnya) dan nilai tambahan lainnya dari pihak ketiga.*
- *Pembatasan pemesanan berlaku tergantung dari jumlah kamar yang tersedia pada hari tertentu, maka diperlukan reservasi terlebih dahulu. Anggota dapat memesan berapapun jumlah kamar dengan harga spesial dengan syarat anggota tersebut menginap di salah satu kamar pada periode waktu yang sama. Anggota wajib menunjukkan kartu keanggotaan yang sah saat check-in. Minimum lama menginap dapat berlaku di beberapa hotel. .*

#### COMPLIMENTARY NIGHT BENEFIT:

Your SBEC membership will include complimentary room night benefit which entitles the member to two (2) Complimentary night's accommodation, one to be redeemed in specific hotel (issuing hotel) and another one to any Swiss-Belhotel International Hotels and Resorts in the country of purchase. Use of complimentary free night benefit maybe limited to an allocated number of rooms per night per hotel.

Rooms in excess of this allocation may not be available to SBEC holders. Room allocations fill quickly during special event periods, school holidays, public holidays and weekends and no guarantee can be given that an allocated room will be available at a particular hotel or for the days requested.

Reservations are essential and must be made via the Swiss-Belhotel International website [swiss-belhotel.com](http://swiss-belhotel.com) or directly to the hotel or Regional Sales Office via phone or email – [resv-ind@swiss-belhotel.com](mailto:resv-ind@swiss-belhotel.com).

The benefit is valid for twelve (12) months from the date your membership commences and redeemable to any Swiss-Belhotel International Hotels and Resorts .

When making a reservation using complimentary night you must identify yourself as a current SBEC member and provide a credit card to secure the booking.

All reservations using complimentary night must be guaranteed with a credit card that is valid at the date of the start of your stay, unless otherwise specified.

No cancellation charge applies if your reservation is cancelled within 24 hours prior to arrival. Beyond that time, at the election of the hotel booked, the first night will be charged at the Members' Rate for that night..

Surcharge applies to Suite/resort hotels and 5-star hotels.

The complimentary night benefit cannot be exchanged for cash.

- Room bookings are subject to advance reservations and availability.
- Reductions cannot be used in conjunction with any other special promotional offers, programmes or SBEC Dining Privileges card.
- Room rates are subject to change during the year.
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*Keanggotaan SBEC Anda sudah termasuk dua (2) voucher menginap, satu untuk ditukarkan di hotel tempat pembelian kartu dan voucher lain dapat ditukarkan di seluruh hotel dan resort Swiss-Belhotel International di negara pembelian kartu. Penggunaan voucher ini dapat dibatasi oleh jumlah alokasi kamar yang berlaku setiap hari.*

*Voucher menginap gratis tidak dapat digunakan saat jumlah kamar terbatas, biasanya saat berlangsung acara tertentu, hari libur sekolah, hari libur nasional, akhir pekan.*

*Reservasi sangat penting dan harus dilakukan melalui website Swiss-Belhotel International ([www.swiss-belhotel.com](http://www.swiss-belhotel.com)) atau langsung ke hotel yang dituju melalui telepon atau email ke kantor Sales Regional ([resv-ind@swiss-belhotel.com](mailto:resv-ind@swiss-belhotel.com)).*

*Keuntungan ini berlaku dua belas (12) bulan sejak tanggal keanggotaan dimulai dan berlaku di seluruh hotel dan resort Swiss-Belhotel International.*

*Anggota yang reservasi voucher menginap gratis harus menginformasikan identitasnya sebagai anggota SBEC dan memberikan nomor kartu kredit untuk mengamankan pemesanan.*

*Seluruh reservasi untuk menginap gratis harus disertai dengan kartu kredit yang berlaku saat tanggal menginap, kecuali ada ketentuan lain yang berlaku.*

*Penambahan biaya untuk menginap di properti Suites, Hotel Resorts, dan hotel bintang 5 ditagihkan ke tamu.*

*Voucher menginap gratis ini tidak dapat ditukar dengan uang.*

- *Pemesanan kamar tergantung dari reservasi awal dan ketersediaan kamar.*
- *Diskon harga tidak dapat digabungkan dengan promo dan program lainnya, atau SBEC Dining Privileges Card.*
- *Harga kamar dapat berubah sesuai kebijakan hotel*

#### **50% DISCOUNT BENEFIT:**

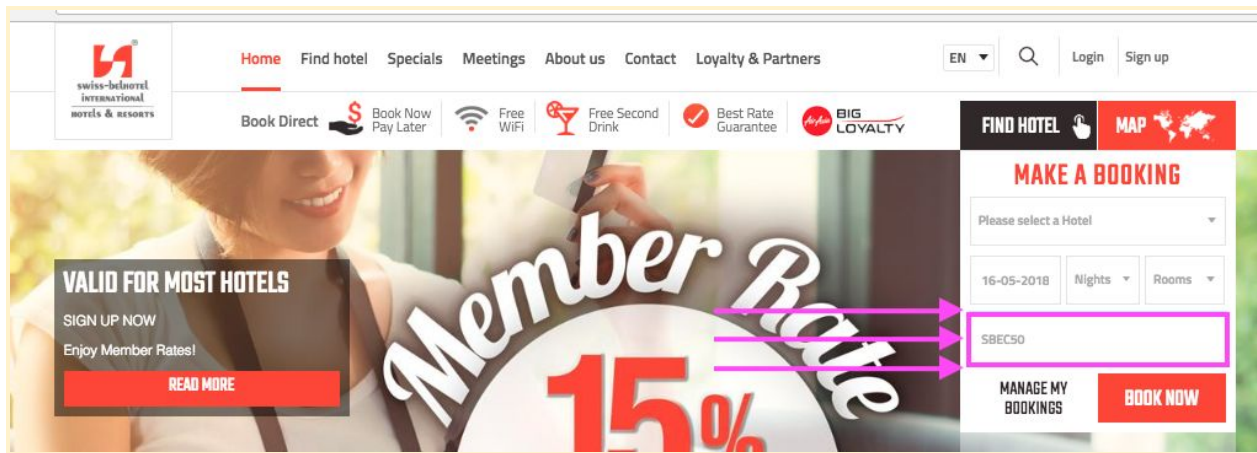
Each member will receive two 50% room discount vouchers. This benefit may be used by booking at [swiss-belhotel.com](http://swiss-belhotel.com) by entering the promo code SBEC50 or directly to the hotel. Please also note of the following terms and conditions attached to this benefit:

- This benefit can be used to any SBI hotel, however, subject to availability
- Minimum 2 nights / rooms required, no maximum number of nights / rooms required
- 50% discount will only be applied on the first 2 nights or first 2 rooms; regular SBEC rate will apply to succeeding nights
- pre-payment required; non-refundable

*Setiap anggota menerima dua (2) voucher 50% room diskon. Keuntungan ini hanya dapat digunakan dengan pemesanan melalui [swiss-belhotel.com](http://swiss-belhotel.com) dengan memasukkan kode promo SBEC50. Harap diperhatikan syarat dan ketentuan untuk keuntungan ini:*

- *Voucher dapat digunakan di seluruh hotel SBI, namun, tergantung ketersediaan*

- Minimal pemesanan 2 malam atau 2 kamar, tidak ada batasan maksimal pemesanan
- Diskon 50% hanya berlaku untuk 2 malam pertama atau 2 kamar pertama; harga reguler SBEC berlaku untuk pemesanan lainnya
- Diperlukan pembayaran dimuka dan tidak dapat dikembalikan



### CHANGI REWARDS TRAVEL BENEFITS (STARTING 1 JUNE 2019)

As a member you are entitled to

- 200 points when you sign up to Changi Rewards Travel (<http://www.changirewardstravel.com/>) and use the promo code **FLYCRT**. You can use the points to get benefits for shopping and dining in Changi Airport.
- Special rates when you opt for the Changi Rewards Travel paid version.

	Published Rate	Special Rate for SBEC members	Promo Code
Pay to access <b>PREMIUM</b>	S\$199	<b>S\$189</b>	<b>SBCRT10</b>
Pay to access <b>ELITE</b>	S\$399	<b>S\$379</b>	<b>SBCRT20</b>

*Note: Open to Indonesia-based travellers.*

Sebagai anggota SBEC, Anda berhak mendapatkan

- 200 poin gratis ketika pertama kali mendaftar sebagai anggota Changi Rewards Travel (<http://www.changirewardstravel.com/>) dan gunakan kode **FLYCRT**. Poin dapat digunakan untuk berbelanja dan bersantap di Changi Airport.
- Harga khusus untuk Changi Rewards Travel versi berbayar

	Harga Publik	Harga Spesial untuk anggota SBEC	Kode Promo
Akses ke <b>PREMIUM</b>	S\$199	<b>S\$189</b>	<b>SBCRT10</b>
Akses ke <b>ELITE</b>	S\$399	<b>S\$379</b>	<b>SBCRT20</b>

Catatan: Program ini hanya berlaku untuk warga negara Indonesia.

#### MEMBERSHIP CARD & VOUCHERS

The membership card will be issued up to 20 working days at the specified address on the application form.

All vouchers, on the other hand, will be electronic. To learn about the status of your vouchers, please email [sbec@swiss-belhotel.com](mailto:sbec@swiss-belhotel.com).

*Kartu keanggotaan akan diberikan paling lambat dalam 20 hari kerja ke alamat yang tertera di lembar aplikasi.*

*Semua voucher akan diberikan dalam bentuk elektronik. Untuk mengetahui status voucher Anda, dapat email ke [sbec@swiss-belhotel.com](mailto:sbec@swiss-belhotel.com).*

#### LOST OR STOLEN CARDS:

Please promptly report lost or stolen Cards and Vouchers to Member Services. Reprinting of cards shall be subject to a replacement fee of IDR 250.000.

*Segera laporkan kehilangan atau kecurian kartu dan voucher kepada Layanan Anggota. Penggantian kartu akan dikenakan biaya IDR 250.000.*



### PERIOD OF VALIDITY:

Your SBEC membership is valid for one year until the last day of the month shown as the expiry date on your Card. Your Card is for your personal use only. SBEC membership is not transferable; doing so will result in termination of your SBEC membership.

*Keanggotaan SBEC berlaku untuk satu tahun sampai dengan hari terakhir pada bulan yang tertera di tanggal masa habis berlaku kartu Anda. Kartu anggota digunakan untuk keperluan pribadi. Keanggotaan SBEC tidak dapat dipindahtangankan. Pemindahtanganan keanggotaan akan berakibat pemutusan keanggotaan.*

### CANCELLATION AND TERMINATION:

A member has the right to terminate their membership agreement for any reason within 10 business days from the first business day after the day on which the member received these Terms for SBEC membership if:

1. The Card has not been signed and
2. The benefits have not been used

(Including no Vouchers having been used), then membership will be cancelled and a refund obtained by returning the Card and any Vouchers within 10 business days from the date the SBEC membership was received. Once the membership is confirmed as being unused, a refund will be applied.

After this period, membership is not refundable. SBEC membership is for a minimum duration of one (1) year and cannot be terminated by you unless otherwise expressly permitted in these terms and conditions. If the SBEC membership expires, you will no longer benefit from the advantages related to the Card.

Swiss-Belhotel International reserves the right to terminate a SBEC membership immediately in the case of a member:

- failing to pay an account with any one of the participating hotels where the amount is not in dispute;
- engaging in gross misconduct or in such manner that is reasonably offensive or inappropriate to SBEC and SBI Hotels employees and guests of a participating hotel and having regard to and respect for local laws, customs and observances; or
- engaging in criminal conduct whilst a guest of or on the premises of a participating hotel as criminal conduct is defined for the jurisdiction within which the offense occurred.

*Anggota SBEC memiliki hak untuk mengakhiri keanggotaan dalam waktu 10 hari kerja terhitung sejak hari pertama anggota menerima syarat dan ketentuan ini dengan alasan apapun, dengan syarat:*

- 1. Kartu belum ditandatangani*
- 2. Keuntungan anggota belum digunakan*

*Termasuk voucher belum digunakan. Keanggotaan akan dibatalkan dan pengembalian uang akan diproses dalam waktu 10 hari kerja sejak kartu anggota SBEC diterima oleh hotel. Apabila keuntungan anggota dipastikan belum digunakan, maka pengembalian uang akan segera diproses.*

*Setelah periode ini, keanggotaan tidak dapat dikembalikan. Keanggotaan SBEC berlaku untuk minimal satu (1) tahun dan tidak dapat diakhiri kecuali tercantum sebaliknya dalam syarat dan ketentuan ini. Saat masa berlaku SBEC berakhir, anggota tidak dapat lagi menikmati keuntungan dari kartu.*

*Swiss-Belhotel International memiliki hak untuk mengakhiri keanggotaan SBEC apabila:*

- Biaya keanggotaan tidak dibayarkan, saat tidak terjadi perselisihan nominal angka*
- Terlibat dalam tindakan melanggar etika, norma, adat lokal, dan hukum yang berlaku di tempat tersebut yang melecehkan dan tidak pantas kepada SBEC dan karyawan dan tamu SBI hotel*
- Terlibat dalam tindak pidana sebagai tamu atau saat berada di tempat terjadinya perkara kriminal yang berlaku di wilayah hukum tersebut*

#### **LIMITATIONS OF LIABILITY:**

Nothing in these Terms excludes, limits, modifies or restricts any right or remedy, or any guarantee, warranty or other term or condition implied or imposed by any legislation which cannot lawfully be excluded or limited. This may include consumer laws and regulations which contains guarantees that protect the purchasers of goods and services in certain circumstances. Subject to any statutory right that cannot be excluded or limited, and to the maximum extent permitted by law, the total aggregate liability of SBI and its respective affiliates and Hotels, to each member whether arising in contract or in tort or under statute or otherwise shall not exceed, in the case of a claim in relation to goods, the replacement of the goods or the supply of equivalent goods, or in the case of services, the supplying of the services again or the payment of the costs of having the services supplied again. The maximum liability to SBEC will be the cost of the membership card paid by the customer.

For administrative and accounting purposes, the Swiss-Belhotel International Hotels & Resorts and its companies may hold relevant information provided by members on a

computer database. This may be for marketing and promotional purposes specific to the program. The hotels mentioned above, as a matter of policy does not sell, rent or exchange its lists with companies not directly related to the program.

*Syarat dan ketentuan ini tidak mengecualikan, membatasi, mengubah atau melarang butir-butir syarat ketentuan yang dicantumkan dan terlampir oleh/sebagai bagian legislasi yang tidak dapat ditentang, dibatasi, dan dikecualikan. Hal ini termasuk hukum dan regulasi konsumen yang mencakup jaminan perlindungan untuk pembeli barang dan jasa dalam kondisi tertentu. Syarat dan ketentuan ini tunduk pada undang-undang yang berlaku yang tidak dapat dikecualikan atau dibatasi, dan sampai batasan tertinggi yang diizinkan oleh hukum, seluruh kewajiban SBI, dan hotel dan afiliasi bersangkutan, seluruh anggota, baik yang terikat kontrak, dalam sengketa, atau di bawah undang-undang atau sebaliknya tidak terlampaui, dalam hal klaim produk, penggantian produk atau suplai produk setingkat, atau dalam hal jasa, penyediaan jasa kembali atau pembayaran biaya penyediaan jasa kembali. Kewajiban terhadap SBEC akan menjadi bagian dari harga keanggotaan yang dibayarkan oleh tamu.*

*Untuk kepentingan administrasi dan keuangan, Swiss-Belhotel International Hotels & Resorts berhak menyimpan informasi relevan yang diberikan oleh anggota sebagai database. Informasi tersebut dapat digunakan untuk kepentingan marketing dan promosi program. Hotel yang tercantum tunduk pada ketentuan untuk tidak menjual, menyewakan atau menukar data tersebut kepada pihak yang tidak berhubungan dan tidak berkepentingan dalam program.*

#### **RESTRICTIONS:**

In addition to the restrictions stated elsewhere in these Terms, SBEC discount privileges may not be used in conjunction with or as a discount on corporate rates, preferential discounts, or conference rates.

Unauthorized advertising, lending, distribution or sale in part or whole of the membership and membership benefits is not permitted without the written permission of SBEC. A breach of this restriction will result in the immediate cancellation of the membership with no refund and SBI on its own behalf and on behalf of its affiliates (including the entity from which the membership was purchased) reserves its rights to pursue additional compensation for damages.

*Sebagai tambahan pembatasan yang telah dicantumkan dalam syarat dan ketentuan ini, diskon SBEC tidak dapat digabungkan dengan atau digunakan sebagai diskon untuk harga korporasi, diskon lainnya, dan harga konferensi.*

*Tanpa persetujuan tertulis dari SBEC, iklan, peminjaman, distribusi atau penjualan sebagian atau seluruh keanggotaan dan keuntungan anggota tidak diperbolehkan. Pelanggaran hal ini akan berakibat pemutusan langsung keanggotaan tanpa pengembalian uang. SBI, sekaligus bertindak atas nama mitra kerja dan outlet yang mengeluarkan keanggotaan, berhak secara penuh mengenakan kompensasi tambahan.*

#### **GOODS & SERVICES TAX:**

All prices quoted to you on which discounts will be calculated are inclusive of any VAT or government tax if applicable unless otherwise stated.

*Seluruh harga yang dicantumkan sudah termasuk pajak nilai tambah dan pajak pemerintah, kecuali dicantumkan sebaliknya.*

#### **CONDITIONS SUBJECT TO CHANGE:**

SBI reserves the right to vary the terms and conditions of membership which will be communicated (up to) 30 days prior notice to members. Such notice will be given either by email or post and will be updated on the website – [swiss-belhotel.com](http://swiss-belhotel.com)

*SBI berhak mengubah syarat dan ketentuan keanggotaan yang akan diinformasikan paling lambat 30 hari sebelumnya kepada anggota. Informasi akan diberikan melalui email atau dicantumkan pada website - [swiss-belhotel.com](http://swiss-belhotel.com).*

#### **PERMISSION/PRIVACY:**

As a member of SBEC you agree to SBI and its respective partners (including the entity from which the membership was purchased) sending you from time to time direct mail or receiving telephone calls or emails to keep you informed of promotions and/ or new

developments regarding your membership and to make other offers. SBI and its affiliates will comply with all relevant laws with respect to privacy.

For details on how we handle your information, please refer to the SBEC Privacy Policy which is available at <http://www.swiss-belhotel.com/en-gb/privacy> or email [sbec@swiss-belhotel.com](mailto:sbec@swiss-belhotel.com).

*Sebagai anggota SBEC, Anda setuju untuk menerima pesan langsung, panggilan telepon atau email dari SBI maupun mitra pendukung (termasuk outlet tempat pembelian kartu) mengenai penawaran promosi dan informasi terbaru tentang keanggotaan. SBI dan mitra akan tunduk pada hukum yang berlaku dan menghargai privasi Anda.*

*Informasi lengkap tentang keamanan informasi Anda dapat diakses melalui SBEC Ketentuan Privasi melalui <http://swiss-belhotel.com/en-gb/privacy> atau email ke [sbec@swiss-belhotel.com](mailto:sbec@swiss-belhotel.com).*

#### ACCEPTANCE:

Signature on or use of your Card constitutes acceptance of the Terms listed above. The membership card is non-transferable, non-refundable and has no cash value. The hotel and/or outlet has the right to refuse discounts or retain the card for verification.

*Penandatanganan pada kartu dan penggunaan kartu merupakan tanda persetujuan terhadap syarat dan ketentuan yang tertera di atas. Keanggotaan kartu tidak dapat dipindahtangankan, tidak dapat dikembalikan, dan tidak memiliki nilai nominal. Hotel dan/atau outlet memiliki hak untuk menolak diskon atau menahan kartu untuk pembuktian verifikasi identitas.*

#### TERMS OF USE

The Membership card is a personal card, the membership card cannot be used by any person not named on the membership card or any third party. Any member caught loaning their membership card will have their membership immediately cancelled. Members must be a minimum of 18 years old.

*Kartu keanggotaan ini bersifat pribadi, dan tidak dapat digunakan oleh pihak yang namanya tidak tertera di kartu atau pihak ketiga. Anggota yang terbukti meminjamkan atau memindahtangankan kartu keanggotaannya akan berakibat pemutusan keanggotaan. Anggota kartu harus berusia minimal 18 tahun.*

**OPERATING PROPERTIES:**

The following Swiss-Belhotel International's operating hotels. Benefits may be enjoyed to all hotels (although, it may vary from one property to another) and room voucher may only be redeemed in Swiss-Belhotel International properties in Indonesia.

*Berikut adalah daftar hotel Swiss-Belhotel International. Keuntungan member dapat dinikmati di seluruh hotel (dapat berbeda antara satu hotel dan lainnya) dan voucher menginap hanya dapat ditukarkan di hotel Swiss-Belhotel di Indonesia.*

<b>COUNTRY &amp; HOTEL NAMES</b>	<b>Star Rating</b>
<b>PHILIPPINES</b>	
Valero Grand Suites by Swiss-Belhotel	4
Swiss-Belhotel Blulane	4
<b>INDONESIA</b>	
<b>BALI - INDONESIA</b>	
Swiss-Belhotel Segara, Nusa Dua, Bali	4
Swiss-Belhotel Rainforest, Kuta, Bali	4
Swiss-Belinn Legian, Bali	3
Swiss-Belresort Watu Jimbar, Sanur, Bali	4
Swiss-Belhotel Petitenget, Bali	4
Swiss-Belhotel Tuban, Bali	4
Swiss-Belresort Pecatu, Bali	4
Swiss-Belexpress Kuta	2
Zest Hotel Legian	2
<b>NUSA TENGGARA - INDONESIA</b>	
Swiss-Belinn Kristal, Kupang, East Nusa Tenggara	3
<b>JAVA - INDONESIA</b>	

Hotel Ciputra Jakarta	4
Swiss-Belhotel Mangga Besar, Jakarta	4
Arion Swiss-Belhotel Bandung, West Java	4
Swiss-Belhotel Cirebon, West Java	4
Swiss-Belinn Malang, East Java	3
Swiss-Belinn Manyar, Surabaya	3
Hotel Ciputra World Surabaya	5
Hotel Ciputra Semarang, Central Java	4
Swiss-Belinn Airport, Jakarta	3
Hotel Ciputra Cibubur	4
Swiss-Belresidences Kalibata, Jakarta	4
Swiss-Belinn Kemayoran Jakarta	3
Swiss-Belhotel Airport, Jakarta	4
Swiss-Belinn Karawang	3
Swiss-Belinn Simatupang	3
Swiss-Belinn Saripetojo Solo	3
Swiss-Belinn Tunjungan Surabaya	3
Swiss-Belhotel Pondok Indah, Jakarta	4
Swiss-Belboutique Yogyakarta	4
Swiss-Belinn Airport, Surabaya	3
Swiss-Belinn Cibitung	3
Swiss-Belresort Dago Bandung	4
Swiss-Belinn Modern Cikande	3
Swiss-Belresidences Rasuna Epicentrum	4
Swiss-Belhotel Bogor	4
Zest Hotel Airport Jakarta	2
Zest Hotel Bogor	2
Zest Hotel Sukajadi Bandung	2
Zest Hotel Jemursari Surabaya	2
Zest Hotel Yogyakarta	2
KALIMANTAN - INDONESIA	

Swiss-Belhotel Borneo, Banjarmasin, South Kalimantan	4
Swiss-Belhotel Borneo, Samarinda, East Kalimantan	4
Swiss-Belhotel Tarakan, East Kalimantan	4
Swiss-Belinn Balikpapan, East Kalimantan	3
Swiss-Belinn Pangkalan Bun, Central Kalimantan	3
Swiss-Belhotel Balikpapan, East Kalimantan	4
Swiss-Belhotel Danum, Palangka Raya, Central Kalimantan	4
Swiss-Belinn Singkawang	3
RIAU ISLANDS - INDONESIA	
Swiss-Belinn Batam, Riau Islands	3
Swiss-Inn Batam, Riau Islands	3
Swiss-Belhotel Harbour Bay Batam, Riau Islands	4
Zest Hotel Harbour Bay Batam	2
SUMATERA - INDONESIA	
Swiss-Belinn Medan, North Sumatera	3
Swiss-Belinn Gajah Mada, Medan, North Sumatera	3
Swiss-Belinn SKA Pekanbaru, Riau Islands	3
Swiss-Belhotel Jambi	4
Swiss-Belhotel Pangkal Pinang	4
Swiss-Belhotel Lampung	4
Swiss-Belresort Tanjung Binga	4
SULAWESI - INDONESIA	
Swiss-Belhotel Maleosan Manado, North Sulawesi	4
Swiss-Belhotel Silae, Palu, Central Sulawesi	4
Swiss-Belhotel Kendari, South East Sulawesi	4
Swiss-Belinn Panakkukang Makassar, South Sulawesi	3
Swiss-Belhotel Makassar	4
Swiss-Belinn Luwuk, Central Sulawesi	3
MALUKU - INDONESIA	
Swiss-Belhotel Ambon, Maluku	4
PAPUA - INDONESIA	



Swiss-Belhotel Papua, Jayapura, Papua	4
Swiss-Belhotel Manokwari, West Papua	4
Swiss-Belhotel Merauke, Papua	4
Swiss-Belhotel Sorong, Papua	4
<b>AUSTRALIA</b>	
The York by Swiss-Belhotel, Sydney	4.5
Swiss-Belhotel Brisbane	4
<b>NEW ZEALAND</b>	
Swiss-Belresort Coronet Peak, Queenstown	4
Swiss-Belsuites Victoria Park, Auckland	4.5
Swiss-Belsuites Pounamu Queenstown	4.5
<b>QATAR</b>	
Swiss-Belhotel Doha	4
<b>BAHRAIN</b>	
Swiss-Belhotel Seef Bahrain	4
Swiss-Belresidences Juffair	4
<b>UNITED ARAB EMIRATES</b>	
Swiss-Belhotel Sharjah	4
<b>SWITZERLAND</b>	
Swiss-Belhotel Du Parc	4